Evia Shipping agencies

QUALITY POLICY OF THE COMPANY

The administrator of the company has established the Quality Policy based on the rendering of high standard shipping agency services using effective ways of implementation of the duties that undertakes towards its clients, in a way that the company remains always competitive.

The company through the Quality Policy is committed to:

- The study and application of high quality services
- The fulfilment of the expectations of all interested parties
- The undertaking of all possible measures to deal with the climate change
- The timely implementation of the services in combination with the satisfaction of all demands of its clients
- The adoption of all measures for the compliance with the requirements of the law relevant to the safety of the employees and the operation of the company in general
- The development of conditions of mutual trust and cooperation with the collaborators / suppliers
- The disposal of necessary resources for the preservation of the quality of its clients' property products
- The coverage of the issues of confidentiality associated with the intellectual or commercial property products
- The coverage of the issues of confidentiality associated with the intellectual or commercial property of the clients
- Keep being continuously informed for the changes in the shipping agency field and take an active part in those changes
- The effective control of the needs of education, training and specialization of the employees of the company
- The undertaking of all possible measures for the maintenance and improvement of the effectiveness of the System of Quality of the company
- The ability of collecting results of the operation and performance of the company in order to set new goals of Quality, the fulfillment of which is regularly reviewed

The System of Quality that the company has developed is the mean through of which implements, controls and re-adjusts -whenever it is necessary- its Quality Policy.

The validity and identification of the System of Quality is achieved through the certification of the Independent Certification Body according to the International Organization for Standardization ISO 9001:2015.

For the accomplishment of the Quality Police the company considers that the active involvement of all the employees is mandatory for the maintenance, development and validation of all the procedures that the System of Quality ensures. Every member of the staff contributes to the proper adjustment and the improvement of the Quality System.

The Quality Policy is notified to all the members of the company.

Date: 8th of September 2023

For "EVIA SHIPPING AGENCIES"

On behalf of The Management